

Do you have concerns that your child has difficulty learning?

Do you have a child with Special Educational Needs?

Are you confused by what's happening?

Then you may need some help or information to understand what may happen next and what your choices are!

Telephone:
0845 6014284

8am to 5pm
Monday to Friday

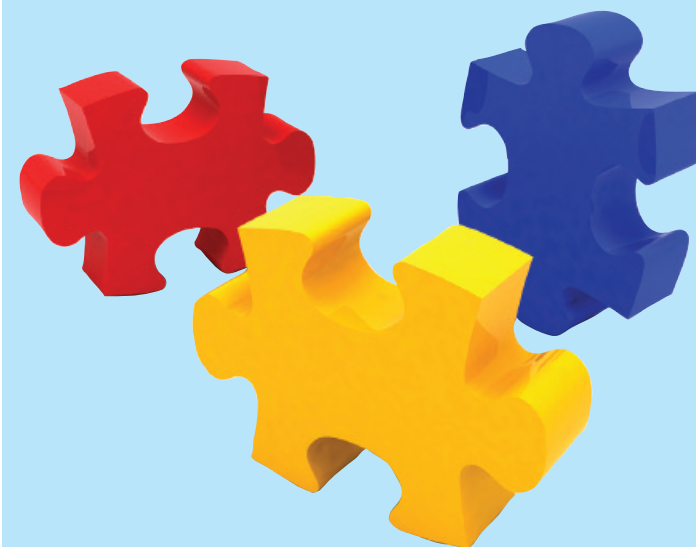
E-Mail:
information.lineteam@lancashire.gov.uk

Website:
www.lancashire.gov.uk/pps

The handling of information that parents (including all those with parental responsibility) provide, complies with the requirements of the Data Protection Act and is not shared with anyone outside the Parent Partnership Service, unless parents have given permission for it to be shared or there are strong public interest concerns, i.e. child protection.

Parent Partnership Service

For families of children with additional needs or disabilities



**national
parent
partnership
network**

Lancashire
County
Council 

What is a Parent Partnership Service?

Every Local Authority has to have a parent partnership service to give information, help and support to families of children with SEN (Special Education Needs).

Lancashire County Council's service has staff based in Accrington, Lancaster and Preston and aims to provide parents and carers with accurate and neutral information on all aspects of SEN.

What the Parent Partnership Service does?

The Parent Partnership Service aims to:-

- Encourage parents of children with SEN to play an active role in their child's education.
- Provide parents with accurate and neutral information on all aspects of SEN policy and procedures.
- Offer individual support to parents during the educational assessment process.
- Improve communication between the local authority, parents, schools and other professionals.
- Provide training courses for parents on SEN issues and offer support groups in your area.
- Assist parents by providing support and information about SEN related admission and exclusion issues.
- Encourage links between parents and voluntary groups and organisations.
- Encourage and support schools in further developing their links with parents.

Who will help me from the Parent Partnership Service?

**You can contact the service on:
0845 6014 284**

Where you can speak to someone who can:

- Provide details of support groups and local organisations who can offer you and your child help.

Or if you wish it can be arranged for a Parent Partnership Officer to contact you to:

- Discuss SEN concerns you have about your child.
- Assist you to complete the Parental Advice Forms
- Explain the contents of Statements of Special Educational Needs
- Liaise between you, school and the SEN Team
- Support you at meetings
- Explain where necessary the Disagreement Resolution Service and Special Educational Needs and Disability Tribunal (SEND)

